

DECLARATION ON THE USE OF COOKIES

BACKGROUND

The *Declaration on the Use of Cookies* (Declaration) explains how Épargne Placements Québec's online services use cookies to collect, store and process information from the users of these services (users). It aims to inform users about the types of cookies used by Épargne Placements Québec, their purpose and how users can control their use.

This Declaration is an integral part of Épargne Placements Québec's Privacy Policy, available at (<https://epq.gouv.qc.ca/>) and should be read together with the latter to understand Épargne Placements Québec's overall privacy practices. Épargne Placements Québec reserves the right to modify the Declaration at any time. Any modification will be announced on the website along with the date of the update.

By consulting or using Épargne Placements Québec's online services, Internet users accept the terms of the Declaration.

USE OF ONLINE SERVICES

The online services include the informational website (<https://epq.gouv.qc.ca/>), the transactional website (Online transactions), the social media pages and the mobile application, as well as any other medium or platform that allows users to interact online with Épargne Placements Québec or to consult the information it publishes.

When using online services, information is automatically exchanged between the users' computers and Épargne Placements Québec's servers. The user information exchanged may include:

- the Internet service provider's domain name and IP address;
- the unique number of the browser, computer or device used;
- the types of browser and operating system used to access online services;
- the pages visited;
- the date and time these pages are visited;
- the address of the site from which the Internet user accessed the online services.

COOKIES

Épargne Placements Québec collects user information using cookies and similar technologies, such as HTML5 storage specifications, web beacons and embedded scripts

(all referred to herein as “cookies”). Cookies are small electronic files installed on the user’s device. They enable Épargne Placements Québec to recognize the user when he or she returns to the online services. Users may refuse cookies or control their use.

Épargne Placements Québec uses different types of cookies for its online services.

Platform	Description of the cookies used
Transactional website (Online transactions)	<p>The Online transactions site uses only cookies that are essential for smooth browsing and to maintain a consistent session.</p> <ul style="list-style-type: none">• Cookies on the user’s IP address and browser type are required for communication between the user’s browser and Épargne Placements Québec’s servers.• Cookies are required to keep the user’s session active and functional and to enable navigation. They confirm the user’s identity throughout navigation.• IP addresses outside Canada and the United States cannot be used to access the transactional website because they are blocked. <p>Cookies are used for these purposes only, and Épargne Placements Québec does not retain any information about the user’s personal information.</p>
Informational website	<p>The website (https://epq.gouv.qc.ca/) uses only performance cookies. These collect information about the use of the website, including the pages visited, the time spent on each page and any problems encountered. This information enables Épargne Placements Québec to improve the performance and user experience of its site.</p>
Social media	<p>Social media cookies allow Épargne Placements Québec to monitor users’ online activity, personalize advertising and improve user experience on the site.</p>
Mobile application	<p>The cookies used in mobile applications vary depending on the platform used (iOS, Android, etc.) and the specific privacy policies implemented by these applications.</p>

DISCLOSURE OF INFORMATION

Épargne Placements Québec works with suppliers on its online services in order to improve their availability, develop new functionalities, analyze activities carried out on the site, disseminate advertisements and evaluate the effectiveness of advertising campaigns.

CONTROL OVER COOKIES

The user has control over the use of cookies by Épargne Placements Québec’s online services. Browsers can be set to accept, refuse, or delete cookies. Users can set their browser to not accept any cookies or to ask for their consent each time a cookie is sent to their device. However, these settings may affect user experience.

CONTACT ÉPARGNE PLACEMENTS QUÉBEC

Any questions regarding this Declaration may be submitted to Épargne Placements Québec using the electronic form available in the “How to reach us” section of the website (<https://epq.gouv.qc.ca/>).

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